

Membership & Payment Policy

Clear, fair and consistent membership arrangements for our Burnham-on-Sea, Cheddar and Portishead clubs.

Our approach

At Holistic Tae Kwon-Do, we want our membership arrangements to be simple, transparent and fair for everyone. If your circumstances change, please speak to us as early as possible - we will always try to help where we reasonably can.

Monthly Membership

Membership fees are payable **monthly in advance and are due by the 1st of each month**.

Membership continues until you notify your instructor **in writing** that you wish to leave. Please speak to us before cancelling your standing order so that we can close or amend your membership correctly.

Your monthly membership reserves your place within the club and contributes towards the ongoing costs of providing classes, including venue hire, instructor time and club administration.

Holidays and Missed Classes

Monthly membership is not calculated according to the number of classes attended in a particular month.

If you miss a class because of a holiday, illness, work, family commitments or another absence, your membership will normally continue as usual.

Where possible, we may be able to offer an alternative class at one of your usual club's other weekly sessions so that you can make up missed training. Please speak to your instructor if you would like to do this.

Pausing or Changing Membership

If you know in advance that you will be unable to train for an extended period and would like to discuss changing or temporarily suspending your membership, please contact us **before the next monthly payment is due**.

Any pause or adjustment must be agreed with your instructor in advance. A missed class, holiday or absence does not automatically pause membership.

We will always try to be reasonable and supportive where circumstances allow.

Cancelling Membership

If you decide to leave Holistic Tae Kwon-Do, please let your instructor know **in writing before cancelling your standing order**.

This allows us to update your membership record correctly, confirm any final payment arrangements, ensure your TAGB membership records are accurate, and avoid unnecessary payment reminders or misunderstandings.

Membership remains active until we have been notified in writing that you wish to leave.

Standing Orders

Please do not cancel or amend your standing order without first speaking to us.

If your membership level, training frequency or family circumstances change, we can confirm the correct amount and date before you make any changes.

TAGB Licence & Insurance

Your TAGB licence and insurance are separate from your monthly club membership and are renewed annually. The current renewal fee is **£40 per year**.

Your first TAGB licence and insurance are included when joining through our Beginner Starter Pack.

If Your Circumstances Change

We understand that life does not always go according to plan.

If you are experiencing illness, injury, financial difficulty, family circumstances or another situation that may affect your training, please speak to us as early as possible. We will always do our best to find a fair and practical solution.

Our aim is to support our members while also keeping the club's membership arrangements consistent and sustainable for everyone.

If you have any questions about your membership, please speak to your instructor before making any changes to your payments.

Holistic Tae Kwon-Do
Burnham-on-Sea | Cheddar | Portishead